

# THE RESTORATION “HEARTBEAT”

## EMERGENCY RESPONSE SERVICES

- Perform Mitigation
- Remove Contents
- Additional Living Expense

## ESTIMATING & APPROVAL

- Photograph the Scene
- Generate Estimate for Scope of Work
- Discussion with Insurance

## SCHEDULING & SELECTION

- Project Manager Reviews Repairs with Customer
- ERX Installers are Scheduled for Repair Phase

## VISIBLE REBUILD ACTIVITIES

- Repairs Continue with Periodic Check Ins
- Completion, then Move Back

**24/7 EMERGENCY DISPATCH**  
**(866) 277-4ERX**